

BARTOSZ LOSIK



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Herford, 32049 Germny

EDUCATION

High School Diploma

August-Griese

Berufskolleg, Löhne

I have finished my high school diploma in a german "Berufliches Gymnasium", that specializes in computer science and mathematics, therefor I have a decent and broad knowledge about technology and science in general.

I have also finished a work internship during my educaton in a software company "Sopra Steria" as IT-technician .

Bachelor of Science:

Psychology

Universty of Lodz, Lodz

LANGUAGES

PROFESSIONAL SUMMARY

I'm a psychology student, that has a broad knowledge in computer science, as well as in science in general. This knowledge has been mostly achieved through my education as well as my hobbies. During my internship and summer jobs I have collected many experiences in retail and marketing, therefor I consider myself to be experienced in this field of wok.

I have mostly worked in team as well as in home office, therefor I think, that I am suitable for any kind of job environment.

SKILLS

- Data and Trend Forecasting
- Consumer Buying Habits
- Data Visualization
- Evaluation of Marketing Campaigns
- Computer Proficiency
- Defect Analysis and Resolution
- Organizational Skills
- Analytical and Methodical
- Call Center Operations
- Hardware and Software Repair
- Behavior Observation
- Building Customer Relationships and Loyalty

WORK HISTORY

August 2022 - September 2022

Syngnta - Marketing Intern, Bad Salzufflen

- Helped with planning and hosting of marketing events.
- Assisted with development of event strategies and tactical plans to promote accomplishment of marketing goals.
- Collaborated with team members to help expand marketing channels.
- Contributed to mock-ups, email campaigns and social media content.

February 2018 - April 2018

Sopra Steria - Information Technology Specialist, Katowice

German

Bilingual or Proficient
(C2)

English

Advanced (C1)

Polish

Bilingual or Proficient
(C2)

- Assisted customers in identifying issues and explained solutions to restore service and functionality.
- Resolved diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.
- Used ticketing systems to manage and process support actions and requests.
- Resolved escalated issues by serving as subject matter expert on wide-ranging issues.

May 2016 - June 2016

Retail Worker, Kaufland Germany - Internship Student, Herford

- Reported back to instructor to receive day-to-day tasks and responsibilities.
- Communicated effectively with faculty and staff and accepted critiques and suggestions for areas of improvement.
- Interacted with customers by phone, email or in-person to provide information.
- Delivered clerical support by handling range of routine and special requirements.

March 2016 - April 2016

Craftsman and retail worker in a hardware store, Hammer Germany - Internship Student, Herford

- Helping with the tasks considering renovating
- Helping with sales of hardware
- Saving all sales and appointments in the inboard system.