Romanely Merelus

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# Summary

Hi there! I'm Romanely, Language Tutor, Customer Support Specialist, Reporter, Translator, Interpreter, Entrepreneur, and CEO of COME-ON INSTITUTE VIRTUAL TUTORING.

Are you looking to hire a professional Haitian Creole Translator? I speak speaks English, Spanish, French, Portugues, German and Haitian Creole, or a linguist with experience in the Translation and Interpretation Industry?

As per my professional summary, my qualities and experience make me highly suitable to translate and interpret in different projects, such as Medical, Legal, General Business, Marketing, Education, etc... I am highly regarded for multitasking, Customer Service, Customer Journeys, Telecommunications, Troubleshooting, Communication, and Entrepreneurship.

I've been in the Translation and Interpretation industry since 2015. I've been working remotely for Haiti Outreach Pwoje Espwa (H.O.P.E.) and MIYAMOTO Inc, providing simultaneous translation during virtual meetings and some document translation. Moreover, I'm currently working as a Legal Interpreter for Fox Translation Services.

I am a friendly and enthusiastic person who is passionate about languages, translation, communication, and customer service. I have strong communication skills and great computer skills. I enjoy helping others, and I am ready to bring results.

# Experience

## Simultaneous Interpreter

### FOX TRANSLATION SERVICES

Jan 2021 - Present (2 years 4 months)

I HAVE BEEN PROVIDING MY SERVICES ON A REGULAR AND ONGOING BASIS, ENSURING HIGH-QUALITY SIMULTANEOUS HAITIAN CREOLE-ENGLISH INTERPRETATION FOR THEIR CLIENTS.

## Medical Interpreter

### Future Group Translation Services

Jan 2021 - Present (2 years 4 months)

I have successfully fulfilled the requirement and obtained a certificate as an attendee of their Medical Interpretation Training with a total of 40 hours. I've been providing virtual Interpretation services over the phone.

 **Professional Haitian Creole Translator** Haiti Outreach Pwoje Espwa (H.O.P.E.) Jan 2021 - Present (2 years 4 months)

I've been working remotely for Haiti Outreach Pwoje Espwa (H.O.P.E.) providing them with simultaneous translation during virtual meetings and some document translation.

## Medical Interpreter

### Jeenie

Mar 2017 - Present (6 years 2 months)

I have been interpreting Haitian Creole to English and vice versa, using the Jeenie App. I have been getting calls from Haitian patients and American doctors to help to establish clear communication.

I also educate the patients in their native language whenever there are some instructions that the doctors want them to understand.

# Education

## International Open Academy

### Licenses & certifications, 120-Hour TESOL Certificate Course

2021 - 2021

https://internationalopenacademy.com/ Credential ID: 100-275360

## International Business Management Institute (IBMI)

### Marketing

2020 - 2020

# Licenses & Certifications

 **Customer Experience: Journey Mapping** - LinkedIn

 **Entrepreneurship Foundations** - LinkedIn

 **Human Resources Foundations** - LinkedIn

## Customer Service: Serving Customers Through Chat and Text - LinkedIn

 **How to Rock an Interview** - LinkedIn

 **Learning PC Maintenance and Performance** - LinkedIn

 **Windows Quick Tips** - LinkedIn

**Start a Business Online** - LinkedIn

 **Marketing Tools: Social Media** - LinkedIn

 **Learning IP Addressing** - LinkedIn

 **Learning Video Production and Editing** - LinkedIn

 **Learning Network Troubleshooting** - LinkedIn

 **Building Self-Confidence** - LinkedIn

 **Word Quick Tips** - LinkedIn

 **Being Confident on Camera** - LinkedIn

 **Listening to Customers** - LinkedIn

**Scaling Your Small Business** - LinkedIn

# Skills

Customer Experience • Customer Journey Mapping • Customer Service • Customer Journeys • Journey Mapping • Telecommunications • Troubleshooting • Communication • Entrepreneurship • Start-ups