

Carlos Felipe de Oliveira Marques

Brazilian

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Work Experience

Worked for 19 years in the tourism industry at a number of firms. Primary responsibilities involved providing travel planning and logistics for individual travelers, both for leisure and business travel, as well as coordinating complex group travel, including convention travel. Additionally, coordinated events, especially in the medical and energy fields.

- Anticipated and delivered on varied customer needs.
- Consistently met or exceeded customer expectations.
- Routinely provided outstanding problem-solving skills to satisfy customer expectations

Prior to work in the tourism industry, after my graduation in computer engineer, I worked both in the technological development and support areas of a Department store.

Companies include:

CVC Viagens & Turismo, from: September/2014 to April/2018, <http://www.cvc.com.br>

Kamel Turismo LTDA, from: January/2014 to August/2014, <http://www.kamelturismo.com.br>

Método Eventos, from: September/2011 to June/2013, <http://www.metodoeventos.com.br>

Yes Travel Network, from: October/2002 to June/2005, <http://www.brazilbookers.com>

Mesbla Loja de Departamentos, from: June/1996 to January/1998 (No longer in the market)

Education

Certified Translator – Centro de Ensino Brasillis, Graduated, 2019.

<http://www.brasillis.com.br/>

MBA in Tourism, Hospitality and Entertainment - Fundação Getulio Vargas, Graduated, 2002.

<https://portal.fgv.br/>

Master of Science in Hospitality Industry – New York University, 2000/2001.

<https://www.nyu.edu/>

B.S. in Computer Engineer - UERJ, Graduated, 1998.

<http://www.uerj.br/>

Translation from/to: English/Portuguese, Portuguese/ English and Spanish/Portuguese

Computer Skills: Microsoft Office, Adobe Acrobat Pro and MemoQ 9.0

Areas of Expertise in Translations

Tourism, Meditation & Yoga, Psychology, Information Technology, Medical, Journalism, International Relations, Engineer, Localization, Administration, Economics & Finance, Academic Articles and Version

Volunteer Experience

- Sites: <https://www.babelcube.com/> & <https://www.coursera.org/>