

SAGNI ESAYAS ALEMU

Kuala Lumpur, Malaysia · +60168605343

Sagniessayas@gmail.com · <https://www.linkedin.com/in/sagni-alemu-696268145/>

EXPERIENCE

FEBRUARY 2021 – TO PRESENT

OROMO CONTENT MODERATOR, CONCENTRIX, MALAYSIA

- Reviewing Oromo contents and taking action based on the provided guidelines.
- Using market specific knowledge, signals and insights to spot and scope scalable solutions to improve the support of our community of users in Ethiopia.
- Working with the African team in collaborative manner to make the platform safe for everyone.

JUNE 2020 – NOVEMBER 2020

OROMO AND AMHARIC INTERPRETER, VOYCE GLOBAL

- Followed ethical codes to protect confidentiality of patient's medical information's
- Translated procedural information to facilitate understanding between doctors and patients.

APRIL 2019 – PRESENT

OROMO TRANSLATOR

- Working on Social media post comment translation.
- Communicated effectively with clients to establish scope and requirements of translation, following up after submission of work to confirm satisfaction and understanding.
- Used translation memory software including, Memsource and XTM, to verify consistency of translation within documents and improve efficiency.

EDUCATION

JULY 2020

BACHELOR OF SCIENCE, DIRE DAWA UNIVERSITY

Graduated in top 10% of class

SKILLS

- Microsoft Office
- CAT Tools
- Communicating
- Team player
- Problem solving