

Vegar Hatlevik

Technical Program Manager at Amazon

vegar.hatlevik@gmail.com

Summary

Vegar is a PRINCE2 and Scrum certified project manager with fifteen years of experience from multinational companies in the telecommunications, internet communications, and internet advertising sectors. His extensive experience with planning and executing software development projects as well as his excellent teamwork skills and project management skills make him a perfect match for your high paced and dynamic projects.

Vegar wishes to work with project management, team management and product management. He cares deeply about good software development methodologies, quality, tools and teamwork. His experience from traditional client/server architectures, telecoms grade systems and modern internet technologies allows him to manage any kind of software development. Having also worked as a consultant enables him to view a project's challenges from the customer's perspective and gives him an understanding of sales and marketing of IT services.

Specialties:

PRINCE2, Scrum/Agile, RUP Big Data architectures, cloud computing, SaaS, Business Intelligence, C/C++, OO development, UML, Actionscript 3/Flash, Javascript, Java, PHP, Windows, Linux, Hadoop Map Reduce

Experience

Technical Program Manager at Amazon

May 2014 - Present (1 year)

Managing big data analytics projects across multiple teams.

Communicating with customers to announce new product features, obtain customer feedback and collect customer requirements for new products and feature updates of existing products.

Working with Product Management to define and evolve the customer requirements and technical requirements for new products and product iterations.

Senior Consultant at Capgemini

August 2012 - April 2014 (1 year 9 months)

Project Manager with responsibility for multiple projects, including:

Client: A major insurance company in Scandinavia

Role: Team Manager

Technologies & Skills: System Documentation, Team Leading, Confluence, Jira, Java EE, SDL Tridion CMS

Lead the system documentation effort and built up a Knowledge Base for use in future employee training, support and hand-over to new personnel. Managed a team of 5 developers spanning Java EE and SDL Tridion CMS web application development.

Client: A trade and industry membership organisation in Norway Project: CRM Acquisition

Role: Project Manager.

Technologies & Skills: Solution architecture, solution acquisition, CRM, CMS.

The organisation needed a new solution integrating CMS, CRM, events management, membership management and invoicing. Having already gone through a project with only partial success they needed to reevaluate their needs and compare several possible solutions before going forward. As part of this project Vegar surveyed the market to find possible providers of software solutions that would match the project requirements and then went on to compare and contrast them and make an investment recommendation to the management. In this process Vegar had to deal with issuing Requests for Information and evaluating the responses, taking into account not only the functional requirements but also the risks and full life cycle costs of each offering.

Product/Project Manager at Adswizz.com

June 2009 - July 2012 (3 years 2 months)

Product Manager

- * Maintain the product backlog, prioritize enhancement requests, plan product releases, write technical specifications, approve product acceptance.
- * Define, initiate, monitor and control projects to realize the scheduled enhancements.
- * Negotiate features and roadmaps with customers.
- * Project Management mentoring and support.
- * Product responsibility for a mission critical SaaS advertising platform handling vast amounts of data, millions of transactions per day and hundreds of gigabytes of data per month.

Project Manager

Agile project management using Scrum over multiple projects. Scrum Master for multi-site scrums, and scrum of scrums. Mentoring of both team members and management on Scrum as a methodology.

Major Projects Delivered:

- * Flash Video Advertising - Deliver a new capability of advertising pre-roll and mid-roll positions on web video players implemented in Flash ActionScript3.
- * VAST - A major enhancement to Flash Video Advertising in order to support the new VAST and VPAID standards issued by the Interactive Advertising Bureau (IAB).
- * VIPER - Deliver audio stream playback and audio advertising integrated with the Flash Video Advertising in one Flash plugin.
- * Companion Synchronization - Deliver an out of stream mechanism for synchronizing display advertising with audio advertising.
- * UI Revamp - A Complete redesign of the online SaaS advertising platform management interface.

- * Inventory Forecasting - Support drill down on every parameter available for ad targeting with near real-time query response.
- * Statistics Refactoring - Complete redesign of the statistics and reporting infrastructure to support Big Data.

Software Architect

Responsibility for client side solutions (Javascript, Flash/Actionscript) and server side systems (Java, PHP, MySQL, Hadoop Map-Reduce). Big Data and cloud computing architectures. Requirements capture, System Analysis, Architecture Design and Prototyping, Detailed Design Specification.

Project Manager at Anais Software Services

January 2008 - May 2009 (1 year 5 months)

Project Manager

- * Customer facing role
- * Line management responsibilities.
- * Applying a Unified Process methodology
- * Recruited and built the development team Major Projects Delivered:
- * RTLInfo Redesign - Major revision of Belgian news site RTLInfo.
- * Web Grabber - Validation of address catalogue data against online address catalogues on a massive scale.
- * Adswizz v1.0 - The first version of the video advertising solution for Adswizz.
- * Gallery - Integrate open source Gallery solution for a major Belgian publishing house.

Customer Support Manager

- * Recruiting and building the support team
- * Defining and enforcing department policies and procedures
- * Line management responsibilities
- * Managing a team of support engineers for business hours and on call duty

Software Engineer at Agilent Technologies

May 2006 - January 2008 (1 year 9 months)

Agilent Technologies is the leading measurement company in the world, encompassing life sciences, chemical analysis and high tech/electronics industries. Agilent at South Queensferry specialised in monitoring systems for data and telecommunications networks.

As part of a scrum team Vegar developed a cutting edge UTRAN (UMTS Terrestrial Radio Access Network) monitoring solution based on Agilent's market leading network monitoring application suite. The new solution was written in C++ and extended the monitoring application into the previously unsupported Radio Access Network, integrating the call tracing and error monitoring results with the existing monitoring suite for the core network.

In a second phase this was extended to present a cell based view of the traffic, allowing operations engineers to monitor and troubleshoot errors based on geographical location and

network topology. In this phase Vegar lead a team of 5 developers and coordinated the integration into the application of the visualization tool developed by an offshore team.

In another scrum team made up of some of the same people Vegar developed a leading Business Intelligence reporting solution for the North American telecom market based on the same network monitoring application suite. This work involved Business Objects' Universe and WebIntelligence products drawing on a Teradata data source compiled from raw network traffic data. The sheer volume and complexity of the data along with the business requirements for reporting and drill down on detailed network topology required Vegar to combine his background in telecommunications with the data analytics and systems skills of the other team members. Through the hard work of the team Agilent was able to deliver a groundbreaking BI application to one of the leading telecom operators on the North American market.

Key technologies: C++, Visual Studio, UMTS, Scrum

Software Engineer at Rockliffe

March 2003 - April 2006 (3 years 2 months)

Rockliffe (now MailSite) is a leading provider of email and collaboration solutions for the SMB and large ISP/network operator markets. Their Windows based email server has been the leading solution for Windows environments since the mid-nineties and provides flexible and scalable hosting of email accounts, calendaring and collaboration suite at very competitive pricing. Their customers include some of the biggest and most demanding hosting companies in the world.

Vegar performed maintenance and new development on the MailSite software as part of a team of up to 5 developers. Programming mainly in C and C++ Vegar helped modernize legacy code and keep the system up to date with respect to evolving and new internet standards (RFCs). When implementing new features Vegar took part in everything from requirements capture through to deployment and maintenance.

Key technologies: Email server, SMTP, POP, IMAP, Visual Studio, MFC, Windows

Software Engineer at Teleca Wireless Solutions

November 2002 - February 2003 (4 months)

In late 2002 Ericsson outsourced parts of their organisation in order to cut costs. The division in Grimstad was transferred to Teleca Wireless Solutions. As a Software Engineer at Teleca Vegar helped maintain the GSN system which was developed during his time at Ericsson.

Key technologies: Email server, SMTP, POP, IMAP, Visual Studio, MFC, Windows

Software Engineer at Ericsson AS

July 2000 - October 2002 (2 years 4 months)

Ericsson is a leading supplier of telecommunications network infrastructure. The Grimstad division specialised in mobile telephony network and particularly in GSM/UMTS packet data switching. As a developer Vegar took part in the implementation of the GSN (GPRS Support

Node) a packet data switching telephony exchange for the GSM and UMTS mobile telephony networks. Programming in both C and Erlang he contributed to some key projects which brought to market the first generation of packet data switching services on the GSM network. Vegar also worked as a Software Architect and as a Process Engineer on the same projects. As part of the Software Architect role Vegar chaired a cross-location and interdisciplinary team managing support incidents.

Key technologies: C, Erlang, VxWorks, IDL, UML, Rational Rose, RUP

Skills & Expertise

Certified Scrum Master CSM

Certified PRINCE2 Practitioner

RUP

C

C++

Java

JavaScript

ActionScript

OOP

REST

SOAP

XML

HTML/CSS

Software Project Management

Windows

Linux

Hadoop

Cloud Computing

UML

SQL

Agile Methodologies

Agile Project Management

Integration

Software Development

MySQL

Scrum

Project Management

Languages

English (Full professional proficiency)

Norwegian (Native or bilingual proficiency)

Romanian (Professional working proficiency)

Certifications

Certified Scrum Master
Six Sigma White Belt
PRINCE2 Practitioner

Education

The University of Edinburgh
BEng (Hons), Computer Science & Electronics, 1996 - 2000

Recommendations

8 people have recommended Vegar

"I really enjoyed working with Vegar Hatlevik. His professionalism of handling problems is outstanding. He found a great balance to embrace and leverage his technical skills with his managerial talent. He is a wonderful people manager without any doubt, and his ability to explain complex notions with simple words is remarkable. He also quite strict and well organized still never afraid going to risky territories of innovative choices. As a good friend of him I valued many of his advices not only for professional questions but also in personal manners."

— **Csaba Szabo**, reported to Vegar at Adswizz.com

"Vegar has played an important role in my early years at Adswizz, first of all because he has encouraged me and believed in my potential. I have worked with Vegar in Customer Support at first and I learned from him a lot about communication with clients, handling and investigating technical requests and then providing the best answer for the client's needs. Then as I promoted to Project Manager, I also worked with Vegar, in his quality of Product Owner and later Product Architect. Vegar has always kept himself available to provide technical information from his deep knowledge of the products and always provided the best technical solution for progressing with the project. Vegar has a high technical knowledge and experience, is a team player so I am gladly recommending him."

— **Ruxandra-Mihaela Manea**, *Project Management Consultant, Adswizz RO SRL*, worked with Vegar at Adswizz.com

"Vegar's impressive ability to cover solutions from different angles produced a great and positive impact on our business relationship; his easygoing personality makes work fun, the exchange of ideas flows naturally. Vegar is pursues excellence in every project, being continuously driven to get things done."

— **Adrian Tunei**, *VP operations, Adswizz.com*, worked with Vegar at Adswizz.com

"I worked together with Vegar on product delivery, deployment and support projects. Vegar is an inspiring and creative colleague. He is very organised and agile both in his work and in his thinking. We worked on some difficult projects and under pressure Vegar was equally focused on getting things right and getting the job done. Two of Vegars attributes stand out for me. First, I found him to be extremely technically minded and second, he has a great ability to communicate in simple friendly terms."

— **Richard Atkinson**, *Customer Operations and Project Manager, Adswizz.com*, worked directly with Vegar at Adswizz.com

"Vegar is very experienced and has deep technical knowledge. He has really good long term vision and his expertise is key in building reliable and efficient solutions. I appreciate Vegar both as a manager and as a person."

— **Mihai Guran**, *Technical Leader/Software Architect, Adswizz.com*, reported to Vegar at Adswizz.com

"Vegar was an excellent addition to the team. His maturity and experience meant that he quickly became a key engineer on the project. Even in difficult times, Vegar managed to stay focused and positive. His knowledge of Agile/SCRUM processes and telecoms meant that he not only contributed to the technical aspects of the project but also implemented some improvements to the process side. I would happily work with Vegar again in the future."

— **Alan Rae**, *Technical Lead Software Engineer, Agilent*, managed Vegar indirectly at Agilent Technologies

"Vegar worked diligently and with high technical experience within the developments that he worked on. Very reliable to achieve the goals that were set out for him."

— **Andrew Johnston**, *Senior Technical Support Engineer, Rockliffe Inc*, worked with Vegar at Rockliffe Europe Ltd

"I worked with Vegar on a project basis, where I was project manager of a system project (=technical manager) and Vegar was one of a few system architects for a combined SGSN (2,5G and 3G SGSN in same physical NE). Vegar is thorough, open-minded and honest and a team player. He shared his views and although not the senior architect at the time his contributions to our project was indeed of senior nature. I rate his performance as a system architect highly, and was sad to see him leave Norway for Scotland a few years later."

— **Jøran Bøch**, *System Manager, Ericsson*, managed Vegar indirectly at Ericsson AS